

# FINANCIAL SERVICES GUIDE

Date: 1 November 2020

EGP Capital Pty Ltd ABN 32 145 120 681

Australian Financial Services Licence Number 499 193

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This Financial Services Guide (FSG) is an important document. It is designed to help you decide whether to use any of the financial services or products offered by EGP Capital Pty Ltd ABN 32 145 120 681. As an Australian Financial Services Licensee (AFSL# 499193) we are required to provide you with this FSG.

This FSG provides you with important information about:

- How you can contact us, as well as our responsible entity, Fundhost Limited;
- The types of services and products we can offer you;
- How we are remunerated for these products and services;
- How you can make a complaint.

## About us

EGP Capital Pty Ltd is an Australian-based investment manager that was established in 2010.

Fundhost Ltd (ABN 69 092 517 087 and AFSL# 233045) is the responsible entity and issuer of the EGP Concentrated Value Fund. Fundhost also provides some compliance, reporting and administration services to Forager in relation to this fund.

EGP Capital acts for itself. It is not an authorised representative of any other licensee.

## Contact us

EGP Capital:

(for queries about the investment approach or how the funds are managed): You can contact EGP Capital and provide instruction by mail, telephone or email if you would like to update your personal details with us.

Address: Suite 16.02, 56 Pitt Street

Telephone: +61 418 278 298

Website: [www.egpcapital.com.au](http://www.egpcapital.com.au)

Email: [admin@egpcapital.com.au](mailto:admin@egpcapital.com.au)

## Fundhost:

(for queries about your investment in the EGP Concentrated Value Fund, including new investments, redemptions, or unit prices):

Address: PO Box N561, Grosvenor Place NSW 1219

Telephone: +61 2 8223 5400

Website: <https://fundhost.com.au>

Email: [admin@fundhost.com.au](mailto:admin@fundhost.com.au)

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## Our financial services and financial products:

EGP Capital Pty Ltd is authorised to provide general financial product advice, and to deal on behalf of another, for the following classes of financial products:

- Basic deposit products
- Deposit products other than basic deposit products;
- derivatives;
- foreign exchange contracts;
- debentures, stocks or bonds issued or proposed to be issued by a government;
- interests in managed investment schemes excluding investor directed portfolio services; and securities; to retail and wholesale clients.

## Product Disclosure Statement (PDS):

Before you can invest in one of our financial products, we are required to provide you with a Product Disclosure Statement (PDS). The PDS contains important information about the features, benefits, risks and fees applicable to that product. You should read it carefully to enable you to make an informed decision about whether to invest, consulting a financial advisor if necessary.

## Statement of Advice (SOA):

A Statement of Advice will normally be given to you when you are provided with personal advice, which considers your objectives, financial situation and needs. We do not provide personal advice so you will not receive an SOA from us, but you may receive one from your financial advisor.

## Record keeping:

Fundhost will seek to ensure that comprehensive and accurate records of all transactions and investments undertaken, and documentation executed, are properly maintained.

## Remuneration or other benefits received by us:

If you invest in a financial product we provide, we may receive remuneration in relation to your investment.

This remuneration will not include management fees but may include expense recoveries and performance fees. Performance fees are payable only if fund performance exceeds a benchmark.

For detailed information regarding the fees and costs of the Fund, please refer to the relevant PDS.

Our employees and directors may be paid salaries from the fees described above. Salaries may be related to Fund performance. Employees may receive discretionary bonuses based on individual performance and/or Fund performance. Employees and directors may also own equity in the EGP Capital business.

We will not charge you fees for providing you general financial product advice.

Any financial advisor you consult may charge you additional fees on top of our fees, which should be disclosed in their SOA. We do not pay commissions to financial advisors.

## Conflicts of interest:

We do not have any relationships or associations which might influence us in providing you with our financial products and services.

## Privacy:

Your privacy is important to us, and Fundhost. A statement explaining your privacy rights and our rights and obligations regarding your personal information is available on Fundhost's website:

<https://fundhost.com.au/privacy/>

## Complaints handling:

We aim to meet high standards but understand there may be times when you wish to make a complaint. We have established procedures for dealing with complaints as follows:

Internal dispute resolution procedure: Contact us by your preferred method using the contact details above. Please provide as much information as possible and indicate you are making a complaint.

We will assess your complaint and pass it on to Fundhost if it falls within their jurisdiction.

Whatever the case, we aim to keep you informed and resolve your complaint as quickly as possible. The maximum time we, or Fundhost will take to resolve your complaint will be 45 days. You may also complain directly to Fundhost if you prefer.

## External dispute resolution procedure:

If you are not satisfied with the response from either EGP Capital or Fundhost, you can lodge a complaint with the Australian Financial Complaints Authority, or AFCA. AFCA provides fair and independent financial services complaint resolution that is free to consumers.

AFCA's contact details are:

Website: [www.afca.org.au](http://www.afca.org.au)

Email: [info@afca.org.au](mailto:info@afca.org.au)

Telephone: 1800 931 678 (free call)

In writing to:

Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001